MC GOVERNANCE

Student Services and Success Council
Thursday, April 10, 2025
1:00 – 2:30 pm
Zoom Meeting

https://montgomerycollege.zoom.us/j/95646249009?pwd=YkpwGJIzW3mA8PxZA6mlgZrzjphxzh.1

OUTCOMES

BY THE END OF THIS MEETING, WE WILL HAVE:

- Listened to constituent concerns
- Approved agenda and minutes
- Heard about new IT Service Desk structure
- Heard update on 2024-25 goals

AGENDA

Content	Time	Lead	Process
1. Call to Order	1:00–1:05 pm 5 min	Ernest Cartledge *Student Services and Success Council Chair*	Present
2. Constituent Concerns	1:05-1:15 pm 10 min	Open	Present
3. Approval of Agenda and Minutes	1:15-1:20 pm 5 min	Ernest Cartledge *Student Services and Success Council Chair*	Present Discuss Vote
4. Chairs Report	1:20-1:30 pm 10 min	Ernest Cartledge *Student Services and Success Council Chair*	Present Discuss
5. IT Service Desk Update	1:30-1:45 pm 15 min	Chris Cusic *Director of Instructional and Administrative Services*	Present Discuss
6. 2024-25 Goal Update	1:45-1:55 10 min	Guillermo Laya *Student Services and Success Council Secretary*	Present Discuss Vote
6. Announcements and Adjournment	1:55-2:00 5 min	All	Present Discuss

STUDENT SERVICES AND SUCCESS COUNCIL LIAISON:
- Dr. Ed Cabellon, interim senior vice president for student affairs

GOVERNANCE DIRECTOR:
- Dr. Clevette Ridguard

REMAINING 2024-2025 MEETING DATES:
- May 8, 2025

FOR MORE INFORMATION CONTACT:
- studentservicesandsuccesscouncil@montgomerycollege.edu
- https://www.montgomerycollege.edu/about-mc/governance/index.html
- https://www.montgomerycollege.edu/coronavirus/
- https://info.montgomerycollege.edu/offices/information-technology/work-from-home/index.html